

From Machines to New Skills: Rethinking Labor in the Age of Intelligent Automation

Archana Pandey

Assistant Professor

Economics, DR. R. M. L. Government Degree College, Aonla (Bareilly) U.P.

Abstract:

The role of technological advancement in labor market evolution in the past was evident in the way it has affected the relationship between labor and productive capital. Intelligent automation, artificial intelligence, and robotics are some of the signs of an advanced form of technology-based change in which tasks rather than entire occupations are substituted. This research paper seeks to examine the process by which intelligent automation leads to disruption of labor relations by eliminating labor from existing tasks while creating new tasks for jobs. Using the economic theory of tasks, theoretical bases, historical experiences, and the available empirical literature, this paper examines how technology is responsible for changing the nature of tasks in the production process. In this research, I examine the process by which intelligent automation eliminates labor from established tasks, increases the productivity of labor, and reincorporates the displaced labor into productive activities via the creation of new tasks. It emerges that intelligent automation does not do away with labor but rather transforms its nature leading to increased demands for skills such as cognition and creativity.

Keywords: intelligent automation, artificial intelligence, labor markets, technological change, skill transformation, robotics, employment restructuring, task-based economics

1. Introduction

Throughout history, technology has been perceived as one of the main catalysts driving economic growth and development through its significant changes to production techniques, employment, and labor. From agricultural mechanization in the early phase of the industrial revolution to mass production in the twentieth century and the current digital revolution, each new wave of technological innovation has constantly raised concerns about human replacement in the workplace while, at the same time, creating entire new industries and occupations. Today's era of intelligent automation, characterized by the emergence of artificial intelligence (AI), machine learning, robotics, and analytics-driven decision-making technologies, represents just another milestone on this historical path. Different from previous waves of technology, which mainly focused on automating manual and repetitive tasks done by uneducated workers, intelligent machines today are moving into the field of cognitive and analytical tasks that previously needed extensive education. For instance, today computers analyze and interpret images for diagnostic purposes in medicine, translate texts between languages, model economic and financial systems, perform legal analyses of agreements, optimize logistics processes, and communicate with customers in a conversational style. The key issue at the heart of these disputes relates to the question of whether intelligent automation constitutes a continuation of historical dynamics characterized by technological complementarities or an unprecedented shift resulting in permanent reduction of labor demand. In tandem with predictions of mass job displacement, one can observe the continued growth of employment and even the creation of completely novel occupational categories. Such seemingly contradictory trends point out that the analysis of automation should not be limited to its impact on job creation and destruction.

Historical experience is informative in this regard. Each wave of technological innovations resulted in displacements of labor from certain activities, accompanied by increases in productivity and cost reductions, leading to expansion of demand and opening up novel labor-intensive industries. The mechanization of agriculture freed labor for industry, industrial automation contributed to the development of services

industries, and digital technologies allowed for the advent of knowledge-based employment. From these perspectives, technological changes could be considered a part of ongoing labor market restructuring process. In this regard, the recent trend towards intelligent automation adds a new dimension by raising the rate of change of transformation of tasks. The intelligent systems not only replace tasks but also enhance the capability of humans, thereby opening up possibilities for collaboration between man and machine. This increases the efficiency of production, changing the comparative advantage of tasks in the labor force with creativity, social skills, cognitive ability, and interdisciplinary knowledge becoming relatively more important. For contemporary societies, the relevant issue is no longer the extinction of jobs but the transformation of skills needed to work in technologically sophisticated production processes. While there exists an expanding body of literature on the impact of automation and job creation, the analysis still remains incomplete. Most of the discussions in public forums revolve around total jobs lost or gained by the process of automation without much emphasis on how the new tasks come into existence and bring back the demand for labor. Likewise, most of the debates at the empirical level do not recognize the role of institutions and policies in determining either inclusive growth or growing inequality from technological change. The contributions made in this article relate to the creation of an innovative theoretical perspective that views intelligent automation as a form of labor reorganization and not labor displacement. The analysis is focused on exploring the impact of technological change on labor markets through three different approaches, namely, the displacement of tasks due to technology taking up routine jobs, the creation of productivity and demand through economic gains from technological efficiency, and the creation of tasks that arise from innovation, thus incorporating labor back into production processes.

By placing contemporary automation trends in a broader historical context of technological innovation, the author advances a thesis that suggests that technological capability does not determine employment effects, but instead, it is the ability of education and innovation systems that determines future outcomes of automation. This approach to understanding automation is necessary since it allows for better anticipation of future employment trends and helps design relevant policies.

2. Theoretical Foundations of Automation and Labor

In order to understand the interaction between technology and employment, it is important to build a comprehensive theoretical framework which can integrate classical economics, contemporary labor economics, and the current innovation theory. Technological change has not been a process isolated from any economic consideration; indeed, it has always had profound consequences on the structure of production relations, on skill acquisition processes, and on organizational structures. Thus, theories dealing with the effects of technological innovations have been evolving since their initial interest in mechanization.

2.1 Classical Perspective on Technological Change

Among the first to consider the dual effect of technological innovations on economic performance, classical economists focused on the fact that mechanization could have a disrupting role in some economic sectors. Indeed, at that time, mechanization was considered to make labor redundant and cause job losses as it would allow replacing labor force with physical capital. Nevertheless, classical economists, like David Ricardo and Karl Marx, also emphasized that technological innovations could compensate those negative effects.

Later economics focused on adjustment dynamics where the ultimate effect of technological advancement was seen as contributing towards an increase in employment. Productivity enhancement brings down costs, resulting in reduced prices, enhanced consumption, and a larger market size. Higher investment, capital formation, and diversity of industries create new employment opportunities that are large enough to accommodate redundant labor. Consequently, the notion of technological unemployment became a temporary phenomenon rather than a permanent one. The most important definition of technological change is based on the idea of creative destruction formulated by Joseph Schumpeter. According to Schumpeter, innovation is constantly restructuring economies by replacing older technologies with new, more productive ones. Innovations destroy old industries while creating new possibilities for economic development. The process of technological change in an economy can be viewed as evolutionary and is still relevant today when analyzing the impact of intelligent automation.

2.2 Task-Based Approach to Production

Contemporary labor economics goes further by switching from a focus on occupations to one on tasks. Whereas classic theories viewed occupation as homogenous units and thus prone to automation, a task-based approach views production as a process composed of various activities that are divided between human and capital according to comparative advantage. Under such an approach, automation is understood as extending the technology front by enabling machinery to take up progressively more types of routine, codified, and predictable tasks. The occupations do not become obsolete completely because they tend to involve complex mixes of different kinds of tasks. By taking over routine tasks, other tasks shift towards the realm of flexibility and communication. New tasks are also developed alongside the development of new technologies as the latter create a need for new kinds of activities. For instance, the development of digital technologies gave rise to the need for creating algorithms, governing data and information, securing computer networks, coordinating platforms, and managing human-machine interactions.

In other words, the task-based approach accounts for an important empirical regularity in that, despite the ongoing improvement in technology, unemployment is not a problem in any permanent form for modern societies. On the contrary, changes occur in occupation shifts, skills transformations, and sectoral allocation.

2.3 Substitution versus Augmentation

One of the key distinctions between old and new automation approaches is related to the issue of substitution and augmentation of technology. Automation is a process during which technology replaces people because it performs all operations on its own without involving employees. This is how it used to be during the process of mechanization in production and administrative automation. Nowadays, however, most cases of automation are based on augmentation, which means that technology does not substitute humans but augments their capabilities, helping to do the job much faster and more efficiently. In particular, artificial intelligence becomes a tool for supporting people's decisions, assisting them in analysis and collaboration. Augmentation changes the comparative advantage of labor towards those aspects that are distinctively human—creativity, problem-solving, ethics, emotionality, and cooperation among people. People evolve from following prescribed routines to controlling automatized processes, understanding algorithmic decisions, and integrating technology's insights in their managerial reasoning. The complementary view disputes any deterministic story about a future without work and presents a new conception of what human contribution looks like under the conditions of intelligent automation. In other words, an important economic question now is no longer about the possibility of substitution between people and technologies but about how societies organize cooperation between them.

3. The Historical Development of Automation and Employment

The present-day intelligent automation can only be understood in the context of how technological and labor developments throughout history have occurred. Over the years, technological advancements have always led to changes in labor structures through moving labor from one industry to another rather than doing away with labor. From history, it is clear that automation takes place through structural changes characterized by sector mobility.

3.1 Agricultural Automation

The first significant period of automation linked to employment was the automation of agriculture in the nineteenth and early twentieth centuries. The use of technologies like reaping machines, tractors, irrigation facilities, and chemical fertilizers enabled the efficient utilization of agricultural inputs, resulting in higher efficiency and greater output levels. Prior to the advent of automation, agriculture used up to fifty percent of the total labor force in many countries; this percentage drastically fell to under ten percent, and in some highly industrialized countries, less than five percent.

During this period, concerns about job losses due to mechanization were common, as it led to the replacement of workers on farms. Agricultural mechanization, on the other hand, resulted in labor availability for industries as more jobs opened up due to the productivity increase. This reduced the cost of foodstuffs and increased incomes. It also contributed to urbanization and industrial demand as people sought jobs in industries, construction, transport, and newly created service jobs. The above example highlights the fact that technological changes come with the creation of new economic opportunities, which absorb

displaced labor. Instead of leading to fewer job opportunities, technological improvements made in agriculture created new economic opportunities through diversification of the economy, paving the way for the development of industry economies. Migrating labor from agriculture to industries was thus among the main engines of economic growth.

3.2 Industrial Automation

The next automation process occurred in the twentieth century through the mechanization and computerization of manufacturing processes in mass productions. Assembly lines, machine tools, numerical control machinery, robotics, and automated quality systems revolutionized manufacturing processes through the standardization of manufacturing operations. Automation in the industry eliminated several repetitive tasks performed in factories, especially assembly-line work. However, during the period of change, there were more new job positions created that required some technical knowledge or organizational abilities. Engineers, machine operators, maintainers, production planners, logistic experts, and supervisors became necessary due to increased complexity of industrial systems. It is crucial to emphasize that falling employment share in the manufacturing sector in developed countries was associated neither with the decline of the industry nor with the reduction of production volumes. Indeed, productivity gains made it possible to manufacture more products with less labor force involved, thus increasing productivity, saving costs, and enhancing international trade flows. The experience of the industrial revolution proves that the success of employment cannot rely exclusively on technology itself but on the process of structural adjustment of the economy. Industrial automation provided additional employment opportunities for high-skilled workers and contributed to the development of service sectors such as finance, education, medicine, and public administration.

3.3 The Digital Revolution

The last decade of the twentieth century and the first decades of the twenty-first century saw a digital revolution, which was marked by the rapid dissemination of information and communication technology. Computers, software technology, telecommunication, and the Internet have transformed the nature of information processing and administration. Processes which had always been carried out through manual means were transformed into an automation process, particularly the cognitive processes involved in administrative and clerical work. Typing, paper record keeping, and intermediary communication were some of the manual tasks affected by the onset of the digital revolution. These tasks have been automated through the use of computers. Besides these changes, the digital revolution led to the birth of entirely new industries, whose activities could not even be imagined at previous points in the economy. However, the emergence of the digital age has proven to be a continuous historical trend, which consists in the transformation of employment patterns through the introduction of innovations, rather than the disappearance of job opportunities altogether. As each technological shift eliminates some types of jobs, at the same time it creates new ways to produce, giving an opportunity to include workers into new economic processes. In general, historical precedents associated with all kinds of technological shifts, such as the agricultural and the industrial revolutions, indicate that automation is in essence a mechanism of employment restructuring. Labor remains in place due to technological developments, which open up new production options, encourage new industries, and constantly create new types of jobs.

4. Intelligent Automation and Modern Labor Markets

Intelligent automation is a new stage of development of technological change marked by the use of artificial intelligence, robotics, and decision-making systems based on data in economic activity. Although in the past automation was mostly concerned with replacing mechanical labor, modern technologies operate in conjunction with human thinking processes, which creates various challenges for labor markets. The analysis of changes that have taken place should take into consideration the specific nature of intelligent automation as well as its effects at the level of tasks performed by workers.

4.1 Characteristics of Intelligent Automation

Intelligent automation is essentially different from previous waves of technological innovation due to several key features. First, while past automation solutions had static programs and carried out routine work in predefined settings, modern computerized systems are capable of learning and improving their operation thanks to large volumes of data and feedback systems. Another important characteristic of intelligent automation involves the ability of the technology to learn based on information rather than on predetermined commands. Through machine learning, computers are able to discover patterns, find anomalies, and make predictions, from diagnostic and prognostic applications related to health care or business to logistics operations and services provision.

The other distinctive quality of intelligent automation is flexibility and versatility, which allows digital devices to be used in any sector. In contrast to specific industrial machines used in past years for certain purposes, today's artificial intelligence technologies represent general purpose innovations that can be quickly applied to new uses after being developed.

Furthermore, the automation technologies have penetrated even those areas that were not accessible to technological advancements in the past due to their complexity. With natural language processing, picture recognition, and prediction, machines become capable of performing various analytical tasks and taking decisions based on data, thereby affecting even knowledge-intensive occupations. Moreover, intelligent technologies demonstrate an impressive scalability. Digital solutions can be copied without much additional cost, facilitating fast distribution worldwide after an innovative breakthrough. The scalability leads to faster adjustments in the labor market, increasing the intensity of opportunities and disruptive effects related to technological innovations.

4.2 Task Exposure vs. Occupational Displacement

The modern research demonstrates that technologies impact specific activities performed during job performance rather than job positions themselves. Work includes different combinations of activities packages, namely repetitive actions, analysis, communication, and innovation. Intelligent automation applies exclusively to the activities that may be structured and forecasted using big data analysis.

Such an approach enables one to clearly identify the reasons for the failure of predictions concerning the occupational displacement caused by technological changes. Technologies do not kill occupations; they change the division of labor. There are many examples of hybrid occupations when technologies perform complicated calculations, and people deal with social activities. One may use healthcare as an example of such an occupation. An increasing number of radiologists are starting to work with radiology equipment powered by artificial intelligence, allowing them to quickly scan and identify any abnormalities on the images with great accuracy. Nevertheless, clinical decisions, ethics, treatments, and interactions with patients will remain within the realm of human competence. Similarly, calculations, audits, and paperwork related to accountancy can now be performed using technological devices. Rather than replacing employees, these devices will help shift them toward consultative, strategical, and customer-oriented jobs. Digital education platforms could be used for teaching, assessing, and administering; however, teachers will still remain in charge of mentoring, inspiring, and socializing students.

In other words, transformations in the workforce occur due to job redesign: employees start working on analytical, creative, controlling, and interpersonal jobs. The main problem of today's labor force lies in adjusting skills and related organizational structures, and not keeping old-fashioned jobs alive.

4.3 Productivity Effects

One of the main ways by which automation affects employment in the long run is productivity gains. Through cost reduction, error reduction, faster information flow, and efficient resource allocation, automation makes businesses more productive. Businesses become more efficient, which helps them produce more with less resources. There are certain effects of productivity gains on the macroeconomic level that affect labor demand. The reduction in prices makes customers capable of buying more products, hence increasing the demand. The productivity gain makes businesses more profitable, allowing them to

invest and innovate, thereby growing the size of business operations. Business development brings about industrial development, creating job opportunities to counterbalance the adverse effect of automation on labor demand. It is worth mentioning that from the perspective of historical experience, the beneficial influence of increased productivity on the employment level is very significant. Increased demand for products and services leads to the creation of jobs in various sectors related to designing, advertising, maintenance, IT services, teaching, and consulting, among other tasks. In this respect, intelligent automation facilitates job creation through the promotion of economic development despite reduced labor intensity. Nonetheless, increased productivity does not always translate into better conditions for workers and regions. It is necessary to emphasize that successful automation will lead to an increase in employment opportunities inclusively depending on factors such as adaptability, education, institutions, and policy efforts to facilitate the process of skills transition.

In summary, considering the features, impact on the performance of specific tasks, and productivity effects of intelligent automation, it would be more accurate to describe the current technological revolution in terms of reorganization instead of the replacement of humans with machines. Intelligent technology has allowed people to change the borders of their contribution to production processes by interacting with intelligent machines.

5. Mechanisms of Labor Displacement

Whereas the innovation of technology has always brought about economic growth and development, the shift to intelligent automation comes with a complicated labor market dynamic, which reconfigures the job market according to occupational categories, geographical locations, and socio-demographic variables. The effect of intelligent automation is not felt equally among the workforce since it is dependent on specific characteristics of tasks, skills, and institutional adaptability. It is vital to comprehend the mechanisms of labor displacement to assess the potential threats and advantages related to intelligent automation.

5.1 Routine Task Automation

Automation tends to target processes that are repetitive and predictable and adhere to procedural rules. Such tasks are easier to code or program, making them more vulnerable to intelligent automation. Repetitive manual or mental jobs have been common in production and factory assembly lines, clerical and administrative offices, data handling, and other standard service jobs.

Industrial robots were employed to replace repetitive assembly jobs in manufacturing industries, while automation software applications were used to automate bookkeeping, data entry, scheduling, and transaction processing jobs in office and service sector work environments. With continued progress of intelligent automation, computer-based learning programs increasingly automate structured analytical processes like document classification, risk assessment, and inventory control.

Workers with job skills that are heavily dependent on routine work have a higher chance of being displaced by automation. The automation process leads to labor market polarization, a trend in which high-skill professional employment and low-pay service employment coexist with declines in the supply of routine middle-skill occupations. The supply of occupations such as administrative support workers, production workers, and routine skilled workers is falling since their jobs involve automatable tasks that cannot be easily complimented with technology skills. Labor market polarization can be viewed as a structural change and not a temporary condition.

5.2 Wage Inequality and Labor Market Polarization

Apart from changes in the employment structure, automation impacts income inequality. Technological innovations are typically skill-biased innovations that improve productivity and wages of highly educated workers having analytical skills and technological knowledge while decreasing relative incomes for workers involved in routine tasks.

Skill-biased technological innovations raise the productivity and wages of highly educated workers engaged in the design, management, and maintenance of technological innovation. Workers in fields like scientific

research, engineering, financial activities, medicine, and IT experience an increased demand for their services and higher wages. However, routine workers who cannot receive higher education, train in innovative fields, or retrain might find it difficult to obtain jobs in new sectors. This phenomenon leads to income polarization whereby high-skill workers capture productivity benefits resulting from technological innovations while low-skill workers end up in low-paying service sector jobs. Additionally, income inequality grows due to regional differences as innovative industries will migrate to highly educated urban areas whereas traditional industrial sectors in rural areas are at risk of economic decline.

More importantly, it is essential to point out that the consequences of inequality are not determined by technology alone. Factors such as education systems, labor market regulations, social security, and collective bargaining influence the allocation of productivity gains among people. Thus, automation affects inequalities via an interaction with pre-existing economic conditions.

5.3 Transition Costs

Despite the history showing that the development of technologies leads to creation of more jobs, the transitions may prove highly expensive for both employees and society at large. First of all, people will need time to learn new skills and climb the occupational ladder as well as change industries. This means that employees might become unemployed or underemployed while looking for new employment opportunities. On the one hand, this implies skill mismatch because in many cases the new jobs are associated with completely new skills which have nothing in common with previous ones (like digital literacy). Secondly, automation can also cause disruption in regional economies. Those regions which rely upon routine work will see less investments, fewer inhabitants, and lower economic activities. This shows that automation has its geographical dimension and the adjustment to change is always geography-dependent. Moreover, apart from being economically challenging, displacement is socially and psychologically harmful too. The impact of unemployment on people's identities, status, and psychological well-being can create a sense of uncertainty and anxiety that goes beyond purely economic indicators. It is necessary to consider such effects in the context of understanding the impact of automation on the economy. Therefore, the policy action taken will be critical in deciding what result will come from the automation process, namely prosperity and integration or separation and isolation. Employment initiatives, life-long learning schemes, social services, and innovative economic policies could aid in the transition period and incorporate people into the use of new technology. To conclude, the different aspects of the labor displacement process show that automation, although posing challenges, also brings opportunities. The essential thing in such a situation is not that labor displacement takes place, which is typical of any technological breakthrough; rather, it is the ability of the system to adapt to changes.

6. Labor Reinstatement, Skill Transformation, and Organizational Change in the Age of Intelligent Automation

In addition to its role in replacing categories of employment, technology innovation has led to the development of new jobs for people to perform. Intelligent automation, through its impacts on manufacturing and production processes, serves to bring back labor in terms of the emergence of novel tasks, occupations, and institutional frameworks. As opposed to resulting in long-term job losses, automation serves to reorder and redefine the labor markets in terms of human versus machine capabilities. Labor innovation has become central to the current labor market environment.

The other significant impact of technology innovation pertains to the emergence of novel occupations due to such innovations. Innovation in technologies like computing, information systems, digital platforms, and AI has led to a proliferation of occupations which did not exist before the innovations took place. Examples include software engineers, data scientists, AI trainers, cloud infrastructure administrators, cybersecurity analysts, digital platform administrators, and robotics maintenance experts among many other innovative professions. Occupations emerge due to the innovation of traditional industries in terms of technology adoption as well as in new sectors. New job creation happens because the technological systems themselves have to be designed, overseen, upgraded, and integrated into the surrounding society and organizations. While automation displaces some operational activities, it generates completely new jobs associated with system monitoring, algorithm writing, interpreting data, designing user interface, and ethical oversight. As

automation advances, work moves towards activities that augment, direct, and develop the technology rather than follow prescribed procedures. Thus, labor is reintroduced by creating new tasks, proving the dynamic nature of the relationship between employment and technological change.

One of the ways through which this happens is via complementarity between human and artificial intelligence. Intelligent machines are particularly well suited for handling huge amounts of data, spotting statistical patterns, and executing exacting routine tasks. Yet, people have distinct skills such as innovation, empathy, ethical decision making, and solving unstructured problems. The importance of these distinctly human abilities only grows with the spread of automation since the technologies themselves rely on human judgment and coordination in order to operate within a sociocultural setting. There seems to be more of a collaborative nature between the two now, rather than a substitutive one. Doctors utilize algorithms for diagnosis while still being responsible for the treatment of patients and ethical decisions. Engineers use simulations which help with innovation without taking away from the creativity involved. Teachers incorporate online educational platforms yet still mentor, motivate, and socially guide their students. Automation makes human beings even more productive, but it shifts the role of labor towards more intellectually demanding tasks.

Increased productivity from intelligent automation is also a reason behind the growth of service-based economies. As technology advances and the cost of manufacturing becomes lower, societies have an abundance of capital to invest in education, medicine, entertainment, scientific research, arts, and personal services. These industries are extremely reliant on the involvement of human beings and cannot be fully automated. The growth of service economies is one of the secondary yet strong impacts of technological development on employment. Increased efficiency raises incomes, boosts consumption, and creates a need for experience-related jobs. Increasingly, jobs will be created in sectors that require social interaction, creativity, caring, and information sharing. Intelligent automation impacts labor markets by diverting human efforts to industries in which human competencies are irreplaceable.

Modern societies require entirely different skills as opposed to those required during the period when the current education system was invented. The education process of the past era prepared individuals for an industrial environment where the ability to memorize, follow standard procedures, and repeat was paramount. However, intelligent automation lowers the demand for such cognitive abilities because they can be programmed into algorithms and software applications. As the need for conventional capabilities fades away, labor markets now value hybrid skills – the combination of technological awareness and human competencies. Workers need to be knowledgeable enough about technology to be able to work with technology, while at the same time possessing communication skills, analytical thinking, adaptability, and collaboration. Instead of people who compete with computers in terms of efficiency, the most desirable employees are the ones that can merge technological output and apply it to their decision-making process.

Hybrid skill formation represents a shift towards an altered approach towards expertise. To become successful professionals, one needs to have the capacity to be a continuous learner and adapt to a constantly changing environment through mastering different skill bundles – digital literacy, analytical skills, communication, creativity.

Thus, lifelong learning becomes an indispensable institution of the age of automation. With technological progress accelerating the speed of skill obsolescence, the current model based on obtaining one single degree proves ineffective. Lifelong learning will help individuals stay relevant in the labor market. New learning models include certification schemes, online learning, short-term professional credentials, industry-academic cooperation, and in-house training programs. The education system, too, is thus undergoing a transformation in its structural form. The trend within universities and other institutions of training is increasingly turning towards evolving into a career-spanning learning ecosystem for individuals instead of remaining an institution of knowledge transfer once and for all.

Parallely, intelligent automation brings about transformations in organization structure and management practices as well. Organizations are structuring their activities and management based on the collaboration between man and machine, assigning each task to either depending on comparative advantage. Machines take care of large volumes of data, monitoring, and optimizing operations; humans engage in analyzing these and taking decisions in response.

The use of digital platforms for organizing work activities and the economy has also brought about a transformation in organizational structures. Working remotely, freelancing and collaborating internationally in work projects has become more widespread due to the advancement of digital communication tools and automation in organizational coordination. However, along with the increased flexibility, such developments bring about some problems connected with job security, income stability, and social insurance. Some types of atypical employment can negatively influence traditional employment relations between workers and employers. New solutions must be provided in order to maintain labor standards in the changing system of employment.

Moreover, the intelligent automation leads to change of the management paradigm. The typical function of managers was linked to supervision of repetitive and routine manufacturing operations. In the modern conditions, management is associated with innovation support, cooperation among professionals from different disciplines, organization development, and agility. Managers operate as network knowledge coordinators rather than workflow controllers. In sum, reinvention of labor through the generation of new tasks, development of skills, and restructuring of organizations illustrates how intelligent automation amounts to much more than mere technology replacement. Labor is preserved since human skills continue to develop along with technological advances, creating new possibilities for employment in newly opened up areas of the economy. It should be clear then that the future of employment will depend not on resisting automation, but rather on adapting to it.

7. Policy Implications

Automation enabled by artificial intelligence, robotics, and intelligent automation is not only an issue that needs to be addressed from an economic perspective but also a challenge with policy implications. Technology has evolved rapidly; in some cases, its advancement may exceed the ability of relevant labor market institutions to adjust their policies to cope with automation. It is therefore necessary for states, education institutions, and other relevant stakeholders to develop strategies that ensure that automation generates inclusiveness rather than social stratification.

7.1 Education Reform

The labor market effects caused by automation call for attention to be paid to education policy. The traditional education system was created to ensure that its graduates were capable of performing repetitive tasks. On the other hand, intelligent automation challenges this expectation by making unpredictability more important than predictability while interdisciplinary knowledge supersedes the importance of doing routine tasks. In this regard, it should be emphasized that education systems have to change from knowledge transmission into competency enhancement. The development of capabilities such as critical thinking, problem-solving, communication skills, and digital competence turns out to be an issue. Lifelong learning makes it easier to continuously improve one's competencies throughout life. Curriculum innovations should include practical training, teamwork, and interdisciplinarity in the spheres of science, technology, humanities, and social sciences.

It should be stated that the involvement of educational institutions and industries will be equally important in predicting future needs rather than trying to react to new technologies in terms of compensating for job loss due to automation. Competency-based certification, modular courses, and flexible accreditation give people the opportunity to acquire some particular competencies without spending years on getting degrees. Educational reform is not confined to conventional schooling alone, but must include adult and vocational education as an integral part of professional life. Investments in infrastructure and public online platforms

help organize massive programs to re-skill workers who are far away or in poorer regions. Success in automation societies is more contingent on the adaptability of humans than technology itself.

7.2 Active Labor Market Policies

While automation brings about the creation of new employment opportunities, changing careers is accompanied by great switching costs. Workers who lose their jobs in routine-oriented sectors suffer from skill mismatches, geographical immobility problems, and economic instability. The role of active labor market policies in reducing such transition costs and facilitating the movement of labor into new industries cannot be underestimated.

The most obvious measures are retraining programs. In order for such programs to succeed, vocational training should be combined with career counseling, matching, and employer outreach. Research carried out in developed countries suggests that training programs tend to work best when they provide training in relation to existing job vacancies rather than transferable skills. The types of training that prove to be most efficient include training in digital literacy, health care, environmental technologies, and manufacturing.

Mobility policies help move workers from areas with declining industries to areas with employment opportunities. With housing policies, relocation policies, and investment in transportation infrastructure, barriers to mobility can be removed to enhance efficiency in labor reallocation. Otherwise, even when employment levels remain stable at the national level, technological development will lead to greater inequality between regions. The provision of support income in the transition period is equally important. Temporary benefits from unemployment, wage insurance schemes, and transitional income support allow an unemployed person to have enough time to acquire new skills without worrying about their welfare. Thus, opposition to technology can be resolved because no one will be disadvantaged because of the change.

Finally, the labor market policy should focus on vulnerable groups of society, such as older people, low-skilled employees, and service routinization.

8. Conclusion

Intelligent automation represents a crucial milestone in the history of technological progress and the development of labor. The emergence of artificial intelligence, robotics, and highly developed computer technology leads to transformations in the labor process, skill valuation, and economic growth. While intelligent automation does not make human labor redundant, it reinvents human labor by reallocating comparative advantages between man and machine. As usual, in all previous stages of technological innovation, the birth of novel jobs tends to come along with the disruption of old jobs. From the empirical study, intelligent automation affects primarily the nature of tasks rather than the number of employees. Those tasks that can be codified through routines and regularity are increasingly assigned to automated devices because they are capable of analyzing large volumes of data efficiently and quickly. Workers whose occupations involve a lot of routines become more susceptible to redundancy, resulting in labor market polarization and increased income disparity. However, it should not be thought of as the final point in technology's impact. Rather, it is the starting point for restructuring and creation of new occupations and tasks. As it is well known, each innovation brings about the need for certain professions that can only be done by people. Thus, creativity, ethic behavior, social interaction, emotional intelligence, and solving problems in a specific situation cannot be performed by robots since they require some situational thinking and decision-making by a human being. Along with the increased productivity provided by technology, societies begin to prioritize such spheres as services, science, education, healthcare, culture, and other areas that presuppose human involvement. Another important conclusion that can be made based on the findings of the research is that there are no prearranged outcomes of applying automation technology. It depends on how the society responds, what policies and institutions are adopted, how the education system is run, and whether or not there is a focus on human capital. Only then can one achieve an increase in employment through technological innovations. The alteration in skills sets is another factor that is important in the era of automation. The concept where a person spends his or her whole life working in a single profession is becoming irrelevant. Rather, new professions are emerging where individuals have to keep acquiring

knowledge and updating their skills constantly. People no longer compete against machines, but rather work alongside them using the latest technology for decision-making, analysis, and innovation of products.

REFERENCES:

1. Acemoglu, D., & Autor, D. (2011). Skills, tasks and technologies: Implications for employment and earnings. In O. Ashenfelter & D. Card (Eds.), *Handbook of labor economics* (Vol. 4B, pp. 1043–1171). Elsevier.
2. Acemoglu, D., & Restrepo, P. (2018). Artificial intelligence, automation and work. *Economics of Artificial Intelligence*, 197–236.
3. Autor, D. H. (2015). Why are there still so many jobs? The history and future of workplace automation. *Journal of Economic Perspectives*, 29(3), 3–30.
4. Autor, D. H., Levy, F., & Murnane, R. J. (2003). The skill content of recent technological change: An empirical exploration. *Quarterly Journal of Economics*, 118(4), 1279–1333.
5. Bessen, J. (2019). AI and jobs: The role of demand. *NBER Working Paper No. 24235*. National Bureau of Economic Research.
6. Brynjolfsson, E., & McAfee, A. (2014). *The second machine age: Work, progress, and prosperity in a time of brilliant technologies*. W. W. Norton & Company.
7. Brynjolfsson, E., Rock, D., & Syverson, C. (2017). Artificial intelligence and the modern productivity paradox. *NBER Working Paper No. 24001*. National Bureau of Economic Research.
8. Frey, C. B., & Osborne, M. A. (2017). The future of employment: How susceptible are jobs to computerisation? *Technological Forecasting and Social Change*, 114, 254–280.
9. Ford, M. (2015). *Rise of the robots: Technology and the threat of a jobless future*. Basic Books.
10. Goldin, C., & Katz, L. F. (2008). *The race between education and technology*. Harvard University Press.
11. Graetz, G., & Michaels, G. (2018). Robots at work. *Review of Economics and Statistics*, 100(5), 753–768.
12. Jovanovic, B., & Rousseau, P. L. (2005). General purpose technologies. In P. Aghion & S. Durlauf (Eds.), *Handbook of economic growth* (pp. 1181–1224). Elsevier.
13. Keynes, J. M. (1930). Economic possibilities for our grandchildren. In *Essays in persuasion*. Macmillan.
14. Korinek, A., & Stiglitz, J. E. (2017). Artificial intelligence and its implications for income distribution and unemployment. *NBER Working Paper No. 24174*.
15. Levy, F., & Murnane, R. J. (2004). *The new division of labor: How computers are creating the next job market*. Princeton University Press.
16. Manyika, J., Chui, M., Miremadi, M., Bughin, J., George, K., Willmott, P., & Dewhurst, M. (2017). *A future that works: Automation, employment, and productivity*. McKinsey Global Institute.
17. Mokyr, J., Vickers, C., & Ziebarth, N. L. (2015). The history of technological anxiety and the future of economic growth. *Journal of Economic Perspectives*, 29(3), 31–50.
18. OECD. (2019). *OECD employment outlook 2019: The future of work*. OECD Publishing.
19. Piketty, T. (2014). *Capital in the twenty-first century*. Harvard University Press.
20. Schumpeter, J. A. (1942). *Capitalism, socialism and democracy*. Harper & Brothers.
21. Smith, A. (1776). *An inquiry into the nature and causes of the wealth of nations*. W. Strahan & T. Cadell.
22. Spitz-Oener, A. (2006). Technical change, job tasks, and rising educational demands. *Journal of Labor Economics*, 24(2), 235–270.
23. Stiglitz, J. E. (2012). *The price of inequality*. W. W. Norton & Company.
24. World Bank. (2019). *World development report 2019: The changing nature of work*. World Bank Publications.
25. Autor, D., Dorn, D., & Hanson, G. H. (2013). The China syndrome: Local labor market effects of import competition. *American Economic Review*, 103(6), 2121–2168.